Minutes of the meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Tuesday, May 12, 2015 at the hour of 10:30 A.M. at 1900 W. Polk Street, in the Second Floor Conference Room, Chicago, Illinois.

I. Attendance/Call to Order

Chairman Gugenheim called the meeting to order.

Present: Chairman Ada Mary Gugenheim and Directors Wayne M. Lerner, DPH, LFACHE and Erica

E. Marsh, MD, MSCI (3)

Director Hon. Jerry Butler, Patrick T. Driscoll, Jr. (non-Director Member) and Patricia

Merryweather (non-Director Member)

Absent: None (0)

Additional attendees and/or presenters were:

Peter Daniels – Chief Operating Officer, Hospital-

Based Services

Krishna Das, MD – System Chief Quality Officer Aaron Hamb, MD - Provident Hospital of Cook

County

Randolph Johnston – Associate General Counsel

Michael Kelly, MD – John H. Stroger, Jr. Hospital

of Cook County

John O'Brien, MD – Director of Professional Education

Jessica Pipersburgh – Assistant General Counsel

Elizabeth Reidy – General Counsel

Deborah Santana - Secretary to the Board

John Jay Shannon, MD - Chief Executive Officer

II. **Public Speakers**

Chairman Gugenheim asked the Secretary to call upon the registered public speakers.

The Secretary responded that there were none present.

III. **Report from Chief Quality Officer**

A. Regulatory and Accreditation Updates

Dr. Krishna Das, Chief Quality Officer, provided a brief update on regulatory and accreditation matters. She stated that the administration is finalizing its submission of final measures of success for Provident Hospital to The Joint Commission (TJC), in response to the survey that took place in November. It will likely be sent to TJC this week; a final accreditation decision should be received shortly after its submission.

Dr. Das stated that the System did receive Primary Care Medical Home (PCMH) accreditation from TJC as a result of the single-site visit at the Prieto Clinic; progress is underway at all of the other System clinics to roll-out a PCMH standards of care to prepare for the next Ambulatory accreditation.

Dr. Das stated that staff are actively engaged in preparations for the full accreditation survey by TJC at Stroger Hospital; the survey will occur anytime between now and November.

Dr. Das noted that there was a visit to Cermak Health Services by representatives of the Department of Justice; this subject will be discussed in closed session.

III. Report from Chief Quality Officer (continued)

B. Metrics (Attachment #1)

Dr. Das reviewed the presentation on Metrics. The Committee discussed the information.

With regard to the measures relating to Operating Room (OR) Efficiency, Dr. Das stated that the OR Committee has been working on this issue for approximately three months; she anticipates further improvements as this process continues. Peter Daniels, Chief Operating Officer of Hospital-Based Services, stated that he believes that they will be done by later this summer, perhaps in July or August. Director Lerner requested that the presentation communicating the results of their efforts be targeted for this Committee's August meeting; additionally, he requested that the report include Provident Hospital so that both institutions can be reviewed.

The Committee discussed potential reasons for the difference in immunization rates between Stroger and Provident Hospitals. Dr. Das stated that, in general, the administration has found that a lot of nursing-specific measures are better at Provident; this could be because of the size of the hospital and the availability of nursing care. Chairman Gugenheim wondered if Provident Hospital is better staffed; she noted that it is important to understand the difference. Director Marsh stated that this could be affected by the diversity of the patient population. Her sense is that there is a more homogenous patient population at Provident; there may be some cultural competency issues and challenges at Stroger that may be playing a role. Dr. Das stated that the issue will be further explored.

During the discussion of the Patient Experience measures for Stroger Hospital, information was provided on the staffing of Environmental Services. The senior leaders consist of directors and managers (less than ten individuals), and are provided by a vendor, Sodexo; these senior leaders report to Mr. Daniels. The supervisors and other staff are employees of CCHHS. The contract with Sodexo for the senior leaders covers all sites. There is new leadership in this area, and they are extremely savvy about Press Ganey scores; they are imposing several different interventions for improvement. Director Marsh requested that the Committee get feedback on this subject in the future.

Also with regard to the Patient Experience measures, Director Lerner remarked that the data for communications with the doctors and nurses are very good in both institutions, especially when one looks at safety-net institutions. He stated that it is important to know what the doctors and nurses are doing to try to hit the targets; he requested that, when the Committee has a deep dive on Patient Experience, that the review include all of the measures, not just the measure relating to cleanliness.

C. Report – 2014 Stroke Program (Attachment #2)

Dr. Michael Kelly, Chairman of the Division of Neurology and Director of the Stroke Program at John H. Stroger, Jr. Hospital of Cook County, presented the 2014 Stroke Program Report. Information presented in the Report included the following subjects: Purpose, Scope and Goals of the Stroke Program; Stroger Stroke Discharges – 2010-2014 by Subtype; 2014 Stroger Stroke Subtype Comparisons; Stroke Performance Measures - % Adherence; 2014 Stroger In-Hospital Stroke Mortality; Utilization of tPA (alteplase) – 2014; Primary Stroke Center Certification by TJC; Stroke Program 2014 Accomplishments and Challenges; and Stroke Program 2015 Plans. The Committee discussed the information.

III. Report from Chief Quality Officer

C. Report – 2014 Stroke Program (continued)

During the discussion of the information, Director Lerner remarked that this Report is critically important; not only is it dealing with the incidence of stroke within the Stroger population, but this is the kind of information that needs to be collected for CountyCare patients, for this and other kinds of acute/chronic conditions that tend to not only increase utilization and cost, but affect quality of life. This is an acute care presentation, and the questions it raises for future discussions relate to the movement of patients from acute to post-acute care. It would be interesting to follow on with this information to address the following questions: what is the morbidity of the patients that came out of the Stroke Program; what is the relationship to a rehab unit or facility; how many of the patients were discharged to the community versus another institution; and was the patient readmitted? He noted that stroke patients are usually not readmitted for stroke; rather, they are usually readmitted for something else, but the Committee can get into that. In terms of patient education, from his experience, it is his understanding that if the acute care staff and post-acute staff work together to educate the patients, they can get the patients back to a sense of mobility and contributing back to society. Dr. Kelly indicated that this data can be collected and can be brought back to the Committee at some point in the future for discussion.

In response to a question raised regarding post-acute providers, Dr. Kelly stated that that many of the patients find their follow-up care within the primary care clinics of the System, as well as with the Division of Neurology. Director Lerner surmised that some patients are also sent to skilled nursing facilities or other types of facilities; a question to consider in the future is – to what specifications is the System holding those skilled nursing facilities, in order to be part of this network and be focused on quality?

With regard to challenges relating to documentation that were referenced in the Report, Director Marsh inquired whether a partnership can be forged with Information Technology to develop a type of required templating, so that there are no opportunities for failure to document. Dr. Kelly responded affirmatively; he indicated that there are several efforts underway to address this subject.

Director Lerner requested that, as the Committee moves forward, they think about the rest of the equation, which is what happens to the patients after they leave the Stroke Program. What are the outcomes, what is the functional status, is there measurement of their functional improvements, and how well are they contributing back to society? Dr. Kelly stated that staff will put that data together. Director Marsh noted that another issue to address relates to lowering the number of infarction patients who present to the hospital more than 4.5 hours after the stroke occurs; that is the real problem, the fact that only 36 of 455 patients are getting to the hospital in less than 4.5 hours. Additional education needs to be provided at community sites; patients need to be aware of the signs of a stroke - facial droop, loss of arm control, slurred speech, etc. – and understand that the timing to receive treatment is critical. Dr. Kelly noted that there is a network of stroke hospitals in the area that provide education across the community; Stroger Hospital has been part of that network, but more needs to be done.

IV. Action Items

A. Approval of clinical training affiliations (Attachment #3)

Dr. John O'Brien, Director of Professional Education, provided an overview of the presentation regarding clinical training affiliations, and presented the proposed clinical training affiliations for the Committee's consideration (included on page 2 of the presentation). The Committee reviewed and discussed the information.

Director Lerner, seconded by Chairman Gugenheim, moved to approve the proposed clinical training affiliations presented for the Committee's consideration. THE MOTION CARRIED UNANIMOUSLY.

IV. Action Items (continued)

B. Executive Medical Staff (EMS) Committees of Provident Hospital of Cook County and John H. Stroger, Jr. Hospital of Cook County

i. Receive reports from EMS Presidents

There were no reports provided at this time.

ii. **Approve Medical Staff Appointments/Re-appointments/Changes (Attachment #4)

Director Lerner, seconded by Chairman Gugenheim, moved to approve the Medical Staff Appointments/Reappointments/Changes. THE MOTION CARRIED UNANIMOUSLY.

C. Minutes of the Quality and Patient Safety Committee Meeting, April 14, 2015

Director Lerner, seconded by Chairman Gugenheim, moved to accept the Minutes of the Quality and Patient Safety Committee Meeting of April 14, 2015. THE MOTION CARRIED UNANIMOUSLY.

D. Any items listed under Sections IV and V

V. Closed Meeting Items

- A. Medical Staff Appointments/Re-appointments/Changes
- **B.** Litigation Matter(s)
- C. Update on Cermak Health Services

Director Lerner, seconded by Chairman Gugenheim, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding "the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity," 5 ILCS 120/2(c)(11), regarding "litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting," and 5 ILCS 120/2(c)(17), regarding "the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals for a hospital, or other institution providing medical care, that is operated by the public body." THE MOTION CARRIED UNANIMOUSLY.

Chairman Gugenheim declared that the closed meeting was adjourned. The Committee reconvened into the open meeting.

VI. Adjourn

As the agenda was exhausted, Chairman Gugenheim declared the meeting ADJOURNED.

Respectfully submitted, Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System

Attest:

Deborah Santana, Secretary

Cook County Health and Hospitals System Minutes of the Quality and Patient Safety Committee Meeting May 12, 2015

ATTACHMENT #1



Quality and Patient Safety Committee **CCHHS Board of Directors** Dashboard Overview 12 May 2015

Krishna Das, MD, Chief Quality Officer



Dashboard Overview

Quality measures - process, outcome and efficiency

Safety measures

Patient satisfaction

Hospitals and ambulatory are included



Quality - Stroger

On-Time Start (%) 47 38 48 38 41 32 35 45 35 30 47 62 80 -18%	SET VARIANCE × 9 -20% 0 -8% 0 -26%		Mar N3	CY 201 001 200 011 200 91 92 93 67 47	1 Jan 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	91 91 68 68 35	Nov Nov 83 93 68		Sept 88 96 62 62 83	Aug 84 97 53 53 41 41	1ttee 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	June 81 95 45 45	S Co May May 85 94 59	Apr Apr 73 93 64 64	Data as of 05-05-2015 PERFORMANCE MEASURES UTES I Comboembolism (VTE) (%) Johns (%) Operating Room Cart (%)
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Quality - Provident

CCHHS QPS Committee Dashboard	QPS	Cor	nmi	ttee	Dash	boa	rd							
Data as of 05-05-2015				C	CY 2014	1				C	CY 2015			
PERFORMANCE MEASURES	O,	Q2 2014	1	Q	03 2014	1	Ŏ	Q4 2014		O	Q1 2015			
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Core Measures														
Venous Thromboembolism (VTE) (%)	85	96	96 91 85	85	56 56	92	98	100	6/	94 100	100		66	1%
Immunizations (%)	63	80	82	64	77	80 82 64 77 62 78 71	78	71	89	93	79		90	-11%
Efficiency - Operating Room														
On-Time Start (%)			5	25	14	10	13	28	15	19	5 25 14 10 13 28 15 19 12 17	17	80	-63%
Room Turn Around Time (minutes)													35	na



Safety - Stroger

CCHHS QPS Committee Dashboard	QPS	Com	mitt	ee D	ash	ooar	-						
Data as of 05-05-2015				CY	CY 2014)	CY 2015	9		
PERFORMANCE MEASURES	0,2	Q2 2014		03	Q3 2014		Q4 2014	114)	Q1 2015	2		
A	Apr	l lay		uly	lug S	ept 0	May June July Aug Sept Oct Nov	Dec		Jan Feb	Mar	TARGET	TARGET VARIANCE X
Safety													
HAC: Pressure Ulcer Stages III & IV ¹	4	4	2	0 0		2	2 4	4	2	2	2		
HAC: Falls with Injury ²	0	0	1	1	1	0 0	0 (0	1	0	0		
HAI: CLABSI SIR ³	0	1	1	0	0	0 0	0 0	0	2	3	0		
HAI: CAUTI SIR⁴	1	1	1	1	1	1	1 0	0	0	0	0		

COTNOTES

- ¹ Adult discharges (≥18) with LOS ≥5 days; per 1000 discharges
 - ² All med/surg units and ICUs/CCUs; per 1000 patient-days
- ³ Eligible units include all units with laboratory confirmed event.
 - ⁴ Eligible units include all units with confirmed event.



Patient Experience – Stroger



Patient Experience – Provident

CCHHS QPS Committee Dashboard	CY 2014 CY 2015	Q3 2014 Q4 2014 Q1 2015	Apr May June July Aug Sept Oct Nov Dec Jan Feb Mar		50 54 86 67 60 70 67 67 85 -18%	81 93 80 78 80 78 80 81 88 -7%	85 84 91 52 82 74 79 78 86 -8%	65 62 75 83 67 56 50 44 71 61 65 67 77 -10%
)		Dec				Н	71 61
		Q4 2014			29	78	52	44
ard			Oct		98		-	20
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itte	C	Ĺ	ylul,		92	87	88	83
mm		14	June		99	82	20	75
S Cc		Q2 2014	May		48	46	84	62
SQF			Apr		65	20	75	65
ССНН	Data as of 05-05-2015	PERFORMANCE MEASURES		Patient Experience	Willing to Recommend Hosp (% top box)	Communication with Doctors (% top box)	Communication with Nurses (% top box)	Cleanliness (% top box)



ACHN

CCHH	CCHHS QPS Committee Dashboard	mmit	tee D	ashbo	bard							
Data as of 05-05-2015			CY 2	CY 2014				CY	CY 2015			
PERFORMANCE MEASURES	Q2 2014	4	03 2014	014		Q4 2014		0,1	Q1 2015			
	Apr May June July Aug Sept	June	July A	as Sep	t Oct	Oct Nov	Dec	Jan Feb		Mar	RGET	TARGET VARIANCE X
ACHN												
Diabetes Control % with Hgb A1C < 9%	73		7	11		78		74	74 73 73	73	78	-5%
Immunizations: Up to date in children at 24 months (%)	87		57	7		89	_	09	49 5	28	98	-28%
Patient Experience: Moving Through Visit	89		9	89		29		65	68 6	29	75	-8%
Patient Experience: Telephone Access	09		63	3		62		70	53 6	64	75	-11%



Board Quality Dashboard

	1100							
CCHHS QPS COMMITTEE Dashboard	2	CCHHS Board Metrics - Quality	atrics - Que			ŀ		
Data as of 05/05/2015 PERFORMANCE MEASURES		CY 2014			CY 2015			
	Apr May June	Apr May June July Aug Sept Oct Nov Dec Jan	Oct Nov Dec		Feb	Mar	TARGET	VARIANCE
Stroger								
Core Measures			Monthly Composite	y Cor	odu	ite		
Venous Thromboembolism (VTE) (%)	73 86 81	92 85 88	88 83 84	79	92	62	%66	-20%
Efficiency - Operating Room			Mc	Monthly %	% A			
On-Time Start (%)	47 38 48	38 41 32	35 45 35	30	47	62	%08	-18%
Safety			Total # of Events	# of E	ven	ts		
Events: Ulcers, Falls, CLABSI and CAUTI	7 12 10	9 10 7	6 5 2	11	10	1		
Patient Experience								
Willing to Recommend Hosp (% top box)	62 60 61	29 99 69	66 73	66 75	73	71	85%	-14%
Provident								
Core Measures								
Venous Thromboembolism (VTE) (%)	52 62 84	62 84 54 64 84 54	54 64 84 93 100	93	100		%66	1%
Efficiency - Operating Room			Mc	Monthly %	۸ %			
On-Time Start (%)	47 38 48	38 41 32	35 45 35	19	12	17	%08	-63%
Patient Experience								
Willing to Recommend Hosp (% top box)	65 48 56	65 50 54	98 67 60	70	67	29	85%	-18%
ACHN								
Diabetes Control % with Hgb A1C < 9%	73	77	8/	74	73	73	78%	-5%
Patient Experience: Moving Through Visit	89	89	29	65	68	29	75%	-8%
Patient Experience: Telephone Access	09	63	62	70	53	64	75%	-11%
IEGEND								
CLABSI: Central line-associated blood stream infections								
CAUTI: Catheter-associated urinary tract infections								

Cook County Health and Hospitals System Minutes of the Quality and Patient Safety Committee Meeting May 12, 2015

ATTACHMENT #2

System Cook County Health & Hospitals

Report to the Quality and Patient Safety **CCHHS Stroke Program** Committee May 2015

Michael Kelly, MD

Chairman, Division of Neurology, Department of

Medicine

Director, Stroke Program



Stroger Hospital Stroke Program

To support the Hospital in its provision of high-quality care to patients with stroke Purpose:

through an organized system of care informed by clinical guidelines

Scope: ED and Hospital care of the patient with stroke

Meet Joint Commission and CMS performance measures Goals: Maintain Joint Commission certification as a Primary Stroke Center

Provide organization and education to support the hospital's delivery of

high-quality stroke care

Program: Stroke registry

Performance measure tracking

Address opportunities for improvement

Educational program

Monthly committee meetings

Quarterly report to HQuIPS

Annual report to QPS



CCHHS

Stroger Stroke Discharges 2010-1014 by Subtype

Cook County Health & Hospitals System

3

Mean	335.8	79.0	33.2	0.6	457.0
2014	341	88	15	11	455
2013	332	73	27	6	441
2012	311	89	36	7	422
2011	365	74	47	11	497
2010	330	92	41	7	470
Stroke Subtype	Infarction	Transient Ischemic Attack	Intracerebral Hemorrhage	Subarachnoid Hemorrhage	Total

System Cook County Health & Hospitals

2014 Stroger Stroke Subtype Comparisons

Stroke Subtype	Stroger	Chicago	Illinois	U.S.
Infarction	77%	64%	%69	%02
Transient Ischemic Attack	17%	13%	15%	15%
Intracerebral Hemorrhage	2%	15%	12%	11%
Subarachnoid Hemorrhage	3%	7%	2%	4%

CCHHS

"Get With the Guidelines" data from Stroger, Chicago, Illinois, and U.S Stroke Center Hospitals



Stroke Performance Measures % Adherence

Cook County Health & Hospitals System

Q4 Mean	91.7 92.3	100.0 100.0	100.0 100.0	100.0 100.0	100.0 100.0	98.2 97.9	84.7 82.8	
Q3	91.5	100.0	100.0	100.0	100.0	98.2	79.0	79.0
05	93.8	100.0	100.0	100.0	100.0	97.4	81.9	81.9
Q1	92.0	100.0	100.0	100.0	100.0	92.6	85.7	88.7
Measure	VTE prophylaxis	ASA at d/c	AF anticoag	thrombolysis	ASA day 2	statin at d/c	Education	Education Assess for rehab
TJC/NIQM	STK-1	STK-2	STK-3	STK-4	STK-5	STK-6	STK-8	STK-8 STK-8

System Cook County Health & Hospitals

2014 Stroger In-Hospital Stroke Mortality

N' /				
U.S. (n = 435,825)	%0°E	%0'0	%5'7	%9'0
Illinois (n = 15,411)	2.5%	0.0%	2.2%	0.6%
Chicago (n = 3,785)	2.7%	0.0%	2.7%	0.7%
Stroger (n = 445)	2.0%	0.0%	0.2%	0.2%
Stroke Subtype	Infarction	Transient Ischemic Attack	Intracerebral Hemorrhage	Subarachnoid Hemorrhage

"Get With the Guidelines" data from Stroger, Chicago, Illinois, and U.S Stroke Center Hospitals





Utilization of tPA (alteplase) 2014

/		
Hospital	3	
ED	9	
Treated with tPA	9 (25%)	0
Infarction Patients (n = 455)	36	419
Time to Presentation	<=4.5 hours	>4.5 hours



The Joint Commission

- **Primary Stroke Center Certification**
- 9 Certified Chicago Hospitals, 54 in Illinois
- Comprehensive Stroke Center Certification (2 Chi, 9 IL)
- On-site Review of July 9, 2014
- Requirement for Improvement
- No documentation of the weight used to calculate the dose of alteplase (tPA) in 3 patients
- Opportunity for Improvement
- Limited social services involvement in development of a patient's self-management plan



Cook County Health & Hospitals System

2014 Accomplishments, Challenges Stroke Program

- Accomplishments
- antiplatelet and cholesterol-lowering agents and in Continued ability to meet goals in use of deep vein thrombosis prevention
- <mark>acute ischemic stroke in a rapid and safe manner</mark> Processes in place to deliver IV thrombolysis for involving multiple hospital departments
- Nurse competency in stroke care
- Challenges
- Documentation of all elements of patient stroke education
- Documentation of proper utilization of physical therapy and rehabilitation services



Cook County Health & Hospitals System

Stroke Program 2015 Plans

- Continued refinement and increased utilization of standardized electronic order sets
- documentation deep vein thrombosis prevention **Enhance nursing education in stroke care with** <mark>education, use of standardized exams, and</mark> improved documentation of patient stroke
- **Enhance physician awareness of advances in** stroke
- New role of endovascular thrombectomy
- Weekly stroke conference
- Standardized and rapid TIA/minor stroke workup in ED OBS and Hospital short stay unit
- Increased participation in clinical stroke trials



Cook County Health and Hospitals System Minutes of the Quality and Patient Safety Committee Meeting May 12, 2015

ATTACHMENT #3

CCHHS Affiliations and the CLER Visit – Follow Up

(-)

MAY 12, 2015

Summary of Agreements for 2015

Program	FTE residents	Contract Length-Yrs Max. Ann. Reimbur	sed/Revenue	
Rush Emergency Medicine	8	3	\$546,846.00	
	2.5	2	\$398,660.00	
McGaw -Neurosurgery	6.36	1	\$615,076.00	
Midwestern (Prov Emerg. Med)	0.30	1	\$144,661.00	
St Francis-Ortho	1.6	1	\$0.00	
St Francis-Trauma		1	\$2,877,025.00	
Loyola Fam Medicine	33	1		
Lutheran Gen. Hospital - Master	N/A	5	N/A	
LGH Colon/Rectal Fellow	1	3	\$0.00	
Christ - Master	N/A		N/A	
Christ Anesthesia	1	3	\$0.00	
Christ Urology	2	3	\$320,000.00	
Christ Neonatology	0.3	3	\$0.00	
UIC Pathology	5	1	1 \$460,489.00	
UIC Adolescent Medicine	1	2	2 \$0.00	
UIC Pharmacy Resident	0.14	2	\$0.00	
Univ. of Chicago-Master	N/A	10		
St Anthony-Pediatrics	2	- 3		
Northshore - Emergency Med.	4	2	\$243,000.00	
Mount Sinai - Master	N/A	ADDO	N/A	
Lurie - Master	N/A	APPROVED	N/A	
Shawnee Black Lung Clinic	<0.1	3	\$0.00	
		MAY 2 9 2015		
2		BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM		

CLER - Clinical Learning Environment Review (ACGME)



- Visit 4.28-29
- Four Visitors
- × Senior Leadership 2 Hours
- Quality and Safety 1.5 Hours
- Residents 1.5 Hours
- × Faculty 1.5 Hours
- Inspecting the Hospital Units − 4.5 Hours
- Official Report to Follow In Six Weeks

Verbal Report



- Safety
- adverse event in the last six months, only 65% had Of the 85% of Residents that had experienced an made a report
- Recognized our mandatory reporting of two near misses annually
- Recognized the monthly good catch award
- Still only 1/5 of residents receive feedback when they report a patient safety event
- Recognized our resident participation in the weekly safety briefing

Verbal Report



- Quality
- 30% of Residents participated in QI aligned with hosp goals, but another 26% did not know if their QI was aligned
- 79% had easy access to organizational data
- 0% have easy access to data on their own patients
- Nearly 100% of residents are participating in QI

Verbal Report



- Handoffs More uniform approach is needed across the institution
- Recognized imminent roll-out of handoff tool in EMR
- 82% of Residents and Faculty felt that the primary team communicates directly/verbally with the consultants most of the time
- penetrating to resident level (Patient Experience Communication of Hospital initiatives not focus)

Cook County Health and Hospitals System Minutes of the Quality and Patient Safety Committee Meeting May 12, 2015

ATTACHMENT #4

COOK COUNTY HEALTH & HOSPITALS SYSTEM

Toni Preckwinkie President Cook County Board of Commissioners John Jay Shannon, MD

Chief Executive Officer Cook County Health & Hospitals System

> Ozuru O. Ukoha, MD President, **Executive Medical Staff** John H. Stroger, Jr.

Hospital of Cook County

Cook County Health & Hospitals System **Board Members**

M. Hill Hammock · Chairman Commissioner Jerry Butler • Vice Chairman Lewis Collens Ric Estrada Ada Mary Gugenheim Emilie N. Jungo Wayne M. Lemer, DPH, FACHE Erica E. Marsh, MD MSCI Carmen Velasquez Dorene P. Wiese, EdD

Date: May 08, 2015

Dear members of the Quality and Patient Safety Committee of the CCHHS Board:

Please be advised that the Executive Medical Staff Committee of John H. Stroger, Jr. Hospital of Cook County approved the attached list of medical staff action items electronically for your consideration on May 12, 2015. This action was necessary because our meeting is scheduled to take place later in the same day.

Respectfully,

Ozuru O. Ukoha, MD

President. EMS

Page 1 of 7 Ambulatory & Community Health Network • Cormak Health Services • Cook County Department of Public Health • John H. Stroger, Jr. Hospital • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

John H. Stroger, Jr. Hospital of Cook County



Medical Staff and Non-Medical Staff Action Items Subject to Approval by the CCHHS Quality and **Patient Safety Committee**

INITIAL APPOINTMENT APPLICATIONS

Cone, Brian, MD

Appointment Effective:

Emergency Medicine

July 1, 2015 thru June 30, 2017

Consulting Physician

Felsenthal, Susan, MD

Appointment Effective:

Family Medicine

May 12, 2015 thru May 11, 2017

Active Physician

Georgopoulos, Christina, MD

Appointment Effective:

Emergency Medicine

July 1, 2015 thru June 30, 2017

Voluntary Physician

Kopulos, Luke, MD

Appointment Effective:

Radiology May 12, 2015 thru May 11, 2017 Active Physician

Lee, Soo, MD

Appointment Effective:

Correctional Health Services/Psychiatry/JTDC

May 12, 2015 thru May 11, 2017

Voluntary Physician

Nikolaides, Jenna, MD

Appointment Effective:

Emergency Medicine

July 1, 2015 thru June 30, 2017

Voluntary Physician

Ruskis, Jennifer, MD

Appointment Effective:

Emergency Medicine

July 1, 2015 thru June 30, 2017

Active Physician

Vittum, Daniel, MD

Appointment Effective:

Family Medicine

May 12, 2015 thru May 11, 2017

Active Physician

Welker, Katherine, MD Appointment Effective:

Emergency Medicine

July 1, 2015 thru June 30, 2017

Voluntary Physician

INITIAL APPOINTMENT NON-PHYSICIAN APPLICATION

Kurn, Maria Del Carmen P., CNP

With Quesada-Rodriguez, Nancy, MD

Effective:

Medicine/Pulmonary & Critical Care

Nurse Practitioner

Ruiz, Natalie, PsyD

May 12, 2015 thru May 11, 2017

Appointment Effective:

Psychiatry/Psychology May 12, 2015 thru May 11, 2017 Clinical Psychologist

REAPPOINTMENT APPLICATIONS

Department of Anesthesiology:

Davis, Felicia, MD

Reappointment Effective:

Anesthesiology

Voluntary Physician

June 30, 2015 thru June 29, 2017

Gloss, Feodor, DO Reappointment Effective: Post Anesthesia Care

June 30, 2015 thru June 29, 2017

Active Physician

Voronov, Gennadiy, MD

Peds Anesthesia

June 30, 2015 thru June 29, 2017

Active Physician

Reappointment Effective:

CCHHS

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on May 12, 2015

Item IV(B) Quality and Patient Safety Committee Meeting of May 12, 2015

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John H. Stroger, Jr. Hospital of Cook County Reappointment Applications (continued)

Department of Correctional Health Services:

Ali, Nagib, MD Reappointment Effective: Internal Medicine June 30, 2015 thru June 29, 2017

Active Physician

Baker, Terrance, MD

Family Medicine

Active Physician

Reappointment Effective:

June 30, 2015 thru June 29, 2017

Khan, Marghoob Ahman, MD Reappointment Effective:

Family Medicine May 26, 2015 thru May 25, 2017 Active Physician

Mennella Connetta, MD

Internal Medicine

Reappointment Effective:

June 17, 2015 thru June 16, 2017

June 30, 2015 thru June 29, 2017

Active Physician

Richardson, Lendell, MD Reappointment Effective:

Internal Medicine

Voluntary Physician

Richardson, Stamatia, MD

Family Medicine

Active Physician

Reappointment Effective:

June 30, 2015 thru June 29, 2017

Ward, Andrea, MD Reappointment Effective: **Psychiatry** May 26, 2015 thru May 25, 2017 Active Physician

Department of Emergency Medicine:

Kimball, Deborah, MD Reappointment Effective: Adult Emergency Medicine June 12, 2015 thru June 11, 2017 Active Physician

Lank, Patrick, MD

Lim, Christopher, MD

Adult Emergency Medicine

Voluntary Physician

Reappointment Effective:

Toxicology

Voluntary Physician

Reappointment Effective:

June 12, 2015 thru June 11, 2017

Adult Emergency Medicine

June 21, 2015 thru June 20, 2017

Nordauist, Erik, MD Reappointment Effective:

June 21, 2015 thru June 20, 2017

Active Physician

Department of Family and Community Medicine:

Kamdar, Shivani, DO

Family Medicine June 20, 2015 thru June 19, 2017

Reappointment Effective:

Active Physician

Department of Medicine:

Adeyemi, Oluwatayin, MD Reappointment Effective:

Infectious Diseases

Active Physician

Barker, David, MD

June 16, 2015 thru June 17, 2017

Reappointment Effective:

Infectious Diseases June 19, 2015 thru June 18, 2017 Active Physician

Ghode, Reena, MD

Neurology

Active Physician

Reappointment Effective:

June 12, 2015 thru June 11, 2017

Gupta, Shweta, MD Reappointment Effective: Hematology/Oncology

Active Physician

Macias-Huerta, Carment Reappointment Effective June 12, 2015 thru June 11, 2017

Pulmonary/Critical Care June 20, 2015 thru June 19, 2017

Active Physician

CCHHS

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John H. Stroger, Jr. Hospital of Cook County Reappointment Applications

Department of Medicine (continued)

Mishra, Satya, MD Gastroenterology Active Physician

Reappointment Effective June 12, 2015 thru June 11, 2017

Rezai, Katayoun, MD Infectious Diseases Active Physician

Reappointment Effective: June 29, 2015 thru Junes 28, 2017

Shannon, John Jay, MD Pulmonary Medicine Active Physician Reappointment Effective: May 22, 2015 thru May 21, 2017

Thomas, Tin, MD Infectious Diseases Active Physician

Reappointment Effective: June 30, 2015 thru June 29, 2017

Department of Obstetrics and Gynecology:

Nguyen, Tuan, MD Maternal Fetal Medicine Active Physician

Reappointment Effective: June 30, 2015 thru June 29, 2017

Schmidt, Julie, MD Ob/Gyne Active Physician

Reappointment Effective: June 30, 2015 thru June 29, 2017

Department of Oral Health:

Department of Pathology:

Taylor, Brenda Jean, DMD Core Center Active Dentist

Reappointment Effective: May 26, 2015 thru May 25, 2017

Coelho, DMD Core Center Active Dentist

Reappointment Effective: May 17, 2015 thru May 16, 2017

Crane, Jason, DO Blood Bank Consulting Physician

Reappointment Effective: May 22, 2015 thru May 21, 2017

Department of Pediatrics:

Cortez, Edmundo, MD Critical Care Active Physician Reappointment Effective: June 12, 2015 thru June 11, 2017

Jacobs, Norman, MD Infectious Diseases Active Physician

Reappointment Effective: June 30, 2015 thru June 29, 2017

Senko, John, DO Peds Emergency Active Physician Reappointment Effective: June 30, 2015 thru June 29, 2017

Soyemi, Kenneth, MD Peds Emergency Active Physician Reappointment Effective: June 21, 2015 thru June 20, 2017

Yu, Byung-Ho, MD Allergy and Immunology Voluntary Physician

Reappointment Effective: June 30, 2015 thru June 29, 2017

Department of Radiology:

Basu, Anupam, MD Radiation Oncology Active Physician

Reappointment Effective: June 17, 2015 thru June 16, 2017

Egiebor, Osbert, MD Sectional Imaging Active Physician
Reappointment Effective: June 16, 2015 thru June 15, 2017

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John H. Stroger, Jr. Hospital of Cook County Reappointment Applications

Department of Radiology (continued)

Pisaneschi, Mark, MD Out-Patient Radiology

Reappointment Effective: May 18, 2015 thru May 17, 2017 Active Physician

Seshagirirao, Donthamsetti, MD

Reappointment Effective:

Radiation Oncology

June 30, 2015 thru June 29, 2017

Thakrar, Harishchandra, MD Radiation Oncology Reappointment Effective:

June 17, 2015 thru June 16, 2017

Consulting Physician

Voluntary Physician

Department of Surgery:

Kogan, Monica, MD Orthopaedic

Reappointment Effective: May 12, 2015 thru May 11, 2017 Active Physician

Physician Assistant

Nurse Practitioner

Renewal of Privileges for Non-Medical Staff:

Bozylinsky, Katherine A., PA-C

With Rezai, Katayoun, MD

Alternate Lubelchek, Ronald J., MD

With Schmidt, Julie B., MD

Alternate Cejtin, Helen, MD

DiGiacomo, Marie, CNP

Effective: May 22, 2015 thru May 21, 2017

With Arensman, Robert, MD

With Patel, Mita, MD

Effective:

Duda, Joan M., CNS

With Bokhari, Faran, MD Effective:

Shah, Palak K., PA-C

With Richter III, Harry Mortimer, MD

Alternate Bonomo, Steven R., MD

Effective:

Medicine / Infectious Disease

OB/GYN

Surgery / Pediatric Surgery

Pediatric

May 12, 2015 thru May 11, 2017

Trauma / Clinical Services

May 22, 2015 thru May 21, 2017

Surgery / General Surgery

Physician Assistant

Clinical Nurse Specialist

May 12, 2015 thru May 11, 2017

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COOK COUNTY HEALTH & HOSPITALS SYSTEM

Toni Preckwinkle
President
Cook County Board of Commissioners

John Jay Shannon, MD Chief Executive Officer Cook County Health & Hospitals System



Cook County Health & Hospitals System Board Members

M. Hill Hammock • Chairman
Commissioner Jerry Butler • Vice Chairman
Lewis Collens
Ric Estrada
Ada Mary Gugenheim
Emilie N. Junge
Wayne M. Lerner, DPH, FACHE
Erica E. Marsh, MD MSCI
Carmen Velasquez
Dorene P. Wiese, EdD

Anwer Hussain, DO, FAAEM
President,
Medical Executive Committee
Provident Hospital
Of Cook County

May 8, 2015

Dear Members of the Quality and Patient Safety Committee:

Please be advised that at the Credentials Meeting held on May 5, 2015 the Medical Executive Committee of Provident Hospital of Cook County recommended the actions on the enclosed list. It is being presented to you for your consideration.

Respectfully,

Anwer Hussain, DO President, MEC





Medical Staff Action Items Subject to Approval by the CCHHS Quality and Patient Safety Committee

INITIAL APPOINTMENT APPLICATIONS

Whitney, Lynn, MD Appointment Effective:

Family Medicine

May 12, 2015 thru August 9, 2016

Affiliate Physician

REAPPOINTMENT APPLICATIONS

Department of Emergency Medicine:

Hussain, Anwer M., DO Reappointment Effective:

Radiology

June 21, 2015 thru June 20, 2017

Active Physician

Department of Clinical Labs/Pathology:

Crane, Jason, DO

Reappointment Effective:

Radiology

June 12, 2015 thru June 11, 2017

Affiliate Physician

Department of Internal Medicine:

Ghode, Reena, MD

Reappointment Effective:

Neurology

June 12, 2015 thru June 11, 2017

Affiliate Physician

Mishra, Satya, MD

Reappointment Effective:

Gastroenterology

June 12, 2015 thru June 11, 2017

Affiliate Physician

Shah, Niranjana, MD

Reappointment Effective:

Internal Medicine

May 12, 2015 thru May 11, 2017

Active Physician

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ON MAY 12, 2015